

Rentenanstalt/SwissLife required a global intranet solution to support all staff members across the globe, with particular emphasis on open standards, scalability, platform support and performance.

SwissLife

The SwissLife Group is one of Europe's leading providers of pension and life insurance products, employing 12000 staff in more than 50 countries.



Goals

With massive amounts of internal information shared on a daily basis, Rentenanstalt/SwissLife needed to create an intranet system to simplify information exchange; to facilitate and improve group-wide and global communication and knowledge sharing.

Challenges

Being a truly global organization, Rentenanstalt/SwissLife required a solution that allows employees to access and manage multilingual corporate information. It was also necessary to guarantee direct, rapid and targeted flows of information utilizing personalized home pages. Rentenanstalt /SwissLife also required a system that could be administered on a decentralized basis allowing content to be updated independently in each country, while maintaining the Rentenanstalt/SwissLife brand and identity.

Communiqué Solution

As well as the system's technical advantages and user-friendliness, Rentenanstalt /SwissLife selected Communiqué for its capacity for decentralized administration of multilingual content on a group-wide intranet. The diversity of functions and information available makes the intranet a platform for the group-wide exchange of information and experience, providing the basis for effective knowledge and know-how transfer. Functions include:

Pages with group guidelines, news and information from throughout the organization ensure that all employees know about the latest developments.

An agenda area provides up-to-date information on events throughout the group.

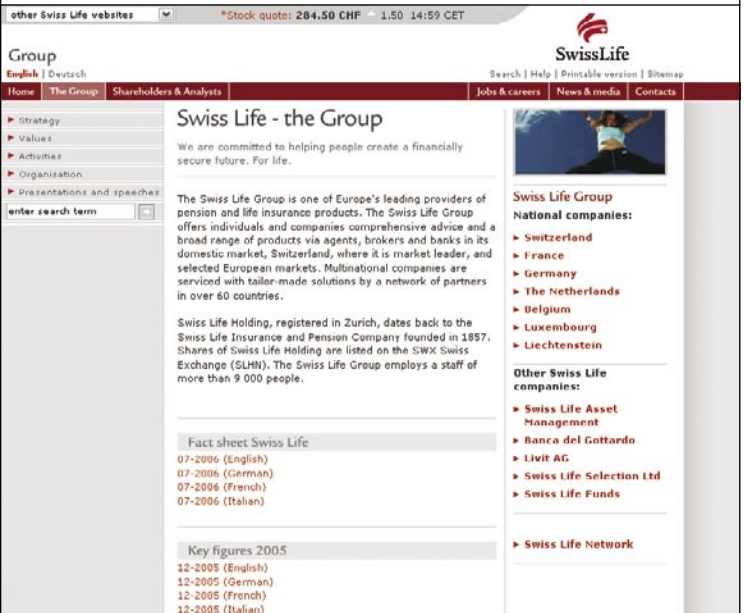
Knowledge and experience can be exchanged in thematic discussion forums.

Expertise synergies are created by providing information about projects.

Document upload and download is easy and it is possible to set up business pages for closed user groups.

Benefits

Communiqué's outstanding flexibility ensured all the requirements were met to the client's complete satisfaction. Rentenanstalt/SwissLife now has a comprehensive, highly functional intranet carrying 4000+ pages. Each employee's homepage shows personal headlines and new developments in thematic areas chosen, as well as the most often-used intranet links. The personal links can be set up, altered and added to, allowing each employee to tailor the way they use the intranet to their own personal needs. Employees quickly find the correct information from 23 global operational groups using Rentenanstalt/SwissLife's intranet.



“As a group we can implement Communiqué in the most varied technical environments.

Communiqué is tremendously flexible... and means that our Intranet can be expanded easily at any time. This system will give us security in the future. And anyone can learn the Communiqué environment.”

Richard Gledhill
Project Manager, Rentenanstalt/SwissLife E-Business

Features

Decentralized management of corporate and local information.

Multilingual user interface.

Database driven employee directory.

Personalized intranet pages for employees.